



Middle East & Africa

**Instruction for returns:**

1. Please fill out points A , B , C and D.
2. Email this form to your contact person in Metrobit.
3. Customer Service department will review the units if they are
4. Customer Service department will return this RMA to you with valid RMA No.

**Please note:**

1. Repairs are only accepted with all information required.
2. It is important to have a description of the defect to make a repair or replacement as quick as possible.
3. please keep RMA# for further correspondence.

# RMA FORM

**A. Customer information**

**RMA#:**

Date:

Company:

Department:

Contact person:

Tel:

Fax:

Email:

Row	B.Serial No.	C.Part No.	D.Error Description	Warranty		Unit repair price
				Y	N	

Signed and stamped by:	Approved by:
	Reviewd by:
	Comments: